## Disclosure of Complaint Data by HSBC Asset Management Company (India) Pvt Ltd - Portfolio Managers

Data for the month ending - December 2024								
Sr No	Received from	Pending at the end of	Received	Resolved*	Total Pending#	Pending complaints >	Average Resolution	
31. 110.		last month				3months	time^ (in days)	
1	Directly from Investors	0	0	0	0	0	0	
2	SEBI (SCORES)	0	0	0	0	0	0	
3	Other Sources (if any)	0	0	0	0	0	0	
	Grand Total	0	0	0	0	0	0	

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints							
Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#		
1	January, 2024	0	0	0	0		
2	February, 2024	0	1	1	0		
3	March, 2024	0	0	0	0		
4	April, 2024	0	0	0	0		
5	May, 2024	0	0	0	0		
6	June, 2024	0	0	0	0		
7	July, 2024	0	0	0	0		
8	August, 2024	0	0	0	0		
9	September, 2024	0	0	0	0		
10	October, 2024	0	0	0	0		
11	November, 2024	0	0	0	0		
12	December, 2024	0	0	0	0		
	Grand Total	0	1	1	0		

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints								
SN	Year	Carried forward from previous year	Received	Resolved**	Pending##			
1	2019-20	NA	NA	NA	NA			
2	2020-21	0	0	0	0			
3	2021-22	0	0	0	0			
4	2022-23	0	0	0	0			
5	2023-24	0	2	2	0			
	Grand Total							
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<sup>\*\*</sup> Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year.