


Dear Partner,

Thank you for visiting our Investor Service Centre. We request you to spare a few minutes to share your experience with us-We are committed to delivering quality service to our partners and your feedback is valuable in identifying areas for improvement.

<b>1</b>	<b>PERSONAL DETAILS</b>				
Name <input style="width: 90%; height: 15px;" type="text"/>					
ARN No. <input style="width: 200px; height: 15px;" type="text"/>		Mobile <input style="width: 100px; height: 15px;" type="text"/>			
Date of Visit: <input style="width: 50px; height: 15px;" type="text"/>		City <input style="width: 200px; height: 15px;" type="text"/>			
Email ID: <input style="width: 90%; height: 15px;" type="text"/>					
Investor Service Centre Executive's Name <input style="width: 90%; height: 15px;" type="text"/>					
<b>2</b>	<b>WAS THIS YOUR FIRST VISIT TO OUR INVESTOR SERVICE CENTRE?</b>				
<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, was it easy to locate us? <input type="checkbox"/> Yes <input type="checkbox"/> No					
<b>3</b>	<b>HOW SOON DID OUR INVESTOR SERVICE CENTRE EXECUTIVE ATTEND TO YOU AFTER YOU ARRIVED AT OUR OFFICE?</b>				
<input type="checkbox"/> Less than 3 minutes <input type="checkbox"/> 3 - 5 minutes <input type="checkbox"/> Over 5 minutes					
<b>4</b>	<b>PLEASE RATE ON YOUR EXPERIENCE WITH US ON THE FOLLOWING PARAMETERS</b>				
		Excellent	Good	Average	Needs Improvement
1.	Transparency in our dealing with you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Responsiveness to your distribution needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Quality of our communication on product & services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Timeliness in sending you commission structure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Timely & accurate processing of your client's transactions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Timeliness & accuracy of commission payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>5</b>	<b>HOW WOULD YOU RATE THE SERVICE EXECUTIVE YOU HAVE JUST INTERACTED WITH?</b>				
<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Average <input type="checkbox"/> Needs Improvement					
<b>6</b>	<b>HOW WOULD YOU RATE US IN TERMS OF YOUR OVERALL EXPERIENCE IN DEALING WITH US?</b>				
<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Average <input type="checkbox"/> Needs Improvement Suggestions for improvement, if any <hr/> <hr/> <hr/>					
<b>7</b>	<b>BASED ON YOUR EXPERIENCE TODAY, HOW LIKELY ARE YOU TO RECOMMEND HSBC MUTUAL FUND TO YOUR FAMILY &amp; FRIENDS?</b>				
Not at all Likely		Extremely Likely			
					
<div style="display: flex; justify-content: space-around; width: 100%;"> <span>1</span><span>2</span><span>3</span><span>4</span><span>5</span><span>6</span><span>7</span><span>8</span><span>9</span><span>10</span> </div>					
Thank you for your valuable feedback.					

<b>CALL US AT</b>				
Please visit our website <a href="http://www.assetmanagement.hsbc.co.in">www.assetmanagement.hsbc.co.in</a> for an updated list of Official Points of Acceptance of HSBC Mutual Fund. Please visit <a href="http://www.camsonline.com">www.camsonline.com</a> for an updated list of Official Points of Acceptance of our Registrar/Transfer Agent : Computer Age Management System.				
<b>TOLL FREE NUMBERS</b>				
Description	Investor related queries	Distributor related queries	Online related queries	Investor (Dialing from abroad)
<b>Toll Free Number</b>	1800-4190-200/1800-200-2434	1800-419-9800	<b>1800-4190-200/1800-200-2434</b>	+91 44 39923900
<b>Email ID</b>	investor.line@mutualfunds.hsbc.co.in	partner.line@mutualfunds.hsbc.co.in	onlinemf@mutualfunds.hsbc.co.in	investor.line@mutualfunds.hsbc.co.in